

Organisational Resilience Index

Assess and track the qualities that help organisations perform in the face of disruption

Business leaders around the world have switched into survival mode; maintaining core operations, managing cash flow and even seeking help from governments. They are trying to make their organisation more resilient - more able to withstand shocks and uncertainty. Underpinning their efforts is the need for clarity. Clarity helps businesses survive disruption, because if you can see what's important, you can focus and prioritise your strategy.

With clarity comes more effective decision making across operational and financial dimensions. Most critically, it enhances the **human side of resilience** - spanning organisational structure, leadership and culture, while bringing alignment to the skills and attitudes of employees everywhere. Finally, clarity also helps leaders to see beyond the disruption, to define how their organisation will not just survive, but excel in the times that follow.

What is the Organisational Resilience Index?

The Organisational Resilience Index (ORI) is a framework that brings clarity to businesses facing challenging situations. It measures the key factors that contribute to individual, leadership and organisational resilience during periods of crisis, uncertainty and disruption. By identifying and tracking areas of strength and those that need improvement, leaders can build organisations able to withstand future change and turbulence.



Individual Resilience

We assess the ability of individuals to remain resilient in times of unplanned change:

- Accepting the reality of the situation while also staying optimistic
- Able to find meaning in work and life even when times are tough
- Having the capacity and freedom to improvise, adapt and act quickly



Leadership Resilience

We assess leaders ability to lead through uncertainty:

- Make high-quality and fast decisions
- Creating a positive emotional climate for employees
- Conveying a strong sense of purpose during times of disruption



Organisational Resilience

We examine the capacity of a company and its people to keep functioning effectively:

- The ability to take fast decisions and implement as one
- Remain vigilant and alert to changing conditions
- Have the appropriate tools and resources needed for people to carry out their work

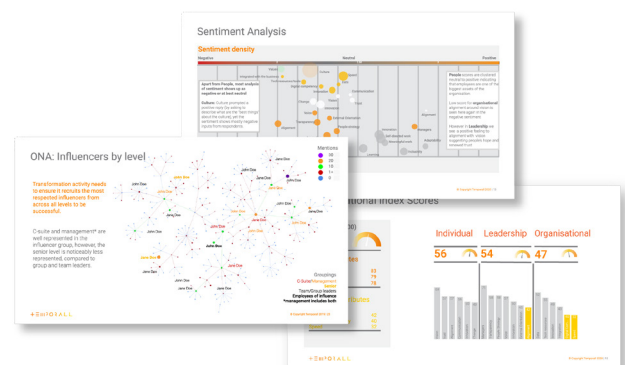


How do we use the Organisational Resilience Index?

We use Workbench, Temporall's workplace insights platform to deploy the ORI. We gather data from multiple sources and analyse the results to give leaders a full picture of the mindset, behaviours and actions that impact organisational resilience.

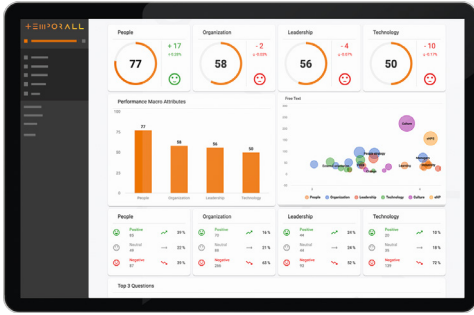
On completion we turn the analysis and insights from Workbench into a set of deliverables that are based upon the specific needs of our clients. These include:

- Detailed Executive Insights Report and regular "check-in" reports
- Set of recommendations to improve organisational resilience
- Continuous monitoring and reporting
- Support for communications and campaign planning



The Organisational Resilience Index gives organisations the clarity needed to outperform in challenging situations.

Workbench, our workplace insights platform



Dashboard & advanced filtering

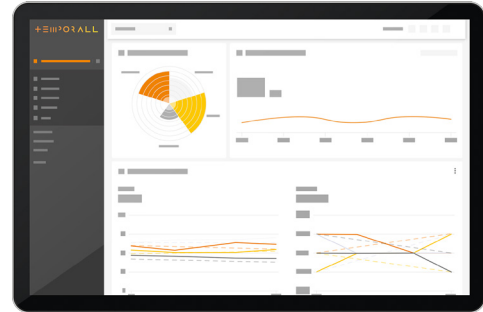
Workbench continuously gathers and connects data from across your people, systems and records to provide a complete picture. This enables us to deliver workplace insights that covers:

- Advanced diagnostics
- Continuous insights
- Monitoring of key changes, patterns and trends

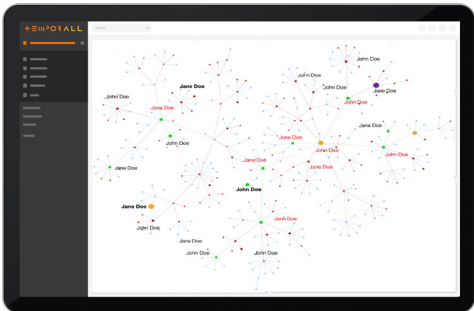
Our Insights Team and/or Partner Services generates precision insights, recommendations and comparative reports, all done remotely, securely and at speed via Workbench.

Workbench, our Cloud-based Enterprise technology platform is designed to deliver continuous Organisational Intelligence. It helps gather, connect and make sense of organisational data from a variety of sources to provide deep insight into a company's workforce. We help leaders make sense of their situation, and act upon it with speed.

We use a variety of A.I., algorithms and software techniques including quantitative, qualitative, and sentiment analysis, search, meaning extraction, tagging, systems integration and Organisational Network Analysis (ONA) to turn data into insights.



Sentiment Analysis



Organisational Network Analysis (ONA)

Features:

- Machine Learning
- Sentiment analysis
- Segmentation & advanced filtering
- Meaning extraction
- Quantitative analysis
- Qualitative analysis
- Interactive dashboards
- Organisational Network Analysis (ONA)
- Search
- Bot Manager (Slack, Workplace, Teams, GSuite)
- Temporal App Manager (iOS / Android)

Temporal and Partner Solutions

Strategy

Corporate Strategy
Mergers & Acquisitions
Strategic Planning

Risk & Governance

Conduct Risk
Board Assessments

Transformation

Digital Transformation
Innovation

Technology

Agile Engineering

Culture & People

Culture Analytics
Culture Diagnostics

Future of Work

Workplace Automation

About Temporal

Founded in 2017 and based in London, the company is privately held. Our team has held executive positions at many of the world's leading enterprise technology companies including Google, Microsoft, Facebook and Adobe.

Temporal sits at the intersection of enterprise software and organisational science, bringing the very best of technology and human expertise. Our team is made up of data and behavioural scientists, business and data analysts, and experts in organisational development and change management.

Temporal's Organisational Resilience Index is available via Temporal and its authorised Business and Premium Partners. Visit www.temporal.com for a list of partners and pricing or contactus@temporal.com